



TO OUR CUSTOMERS:

As you know, there is a strong movement toward consolidation of the State's two general-purpose data centers: the Health and Human Services Data Center (HHSDC) and the Stephen P. Teale Data Center. The vehicle for this consolidation may be legislation or it may be based on the recommendations of the California Performance Review (CPR). Nonetheless, we believe the concept has great value for California and that it will ultimately be implemented. We are, therefore, proceeding in this direction with the full support of Clark Kelso, the State Chief Information Officer.

One of the challenges we face in implementing consolidation is keeping our customers informed regarding the events that are taking place. Consequently, we intend to provide updates on our plans and any progress made toward consolidation through joint memos, such as this one, which will be posted on both department websites.

At this year's Government Technology Conference, the Customer Services/Client Relations groups from both Data Centers joined forces and shared a booth. The public aspect of this collaboration surprised a lot of customers, who are often unaware of the ways in which HHSDC and Teale already work together. Operational Recovery Mutual Aid (ORMA) is another example of a project both Data Centers have been working on together for some time. Currently, a workgroup comprised of executive staff from HHSDC and Teale is meeting every two weeks to develop a transition plan for the consolidation. While this collaboration isn't new, you will certainly be seeing more of it as we move forward. Other joint projects are in progress, as well, and we plan to spotlight those efforts in future updates.

Teale and HHSDC are proud to provide services that enable agencies to better serve the people of California. We would like to thank you, our customers, for your continued business and support and assure you of our commitment to assist in the application of technology within your organizations now and in the future.

Bob Austin, Interim Director
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Craig Grivette, Director
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